

ETREL OCEAN

Use Ocean software under your own brand to:

- Operate all standard charging stations
- Offer white-label apps to your customers
- Manage billing, payment, and invoicing of your service
- Include 3rd party charging destinations in your network
- Connect with other partners directly or in roaming

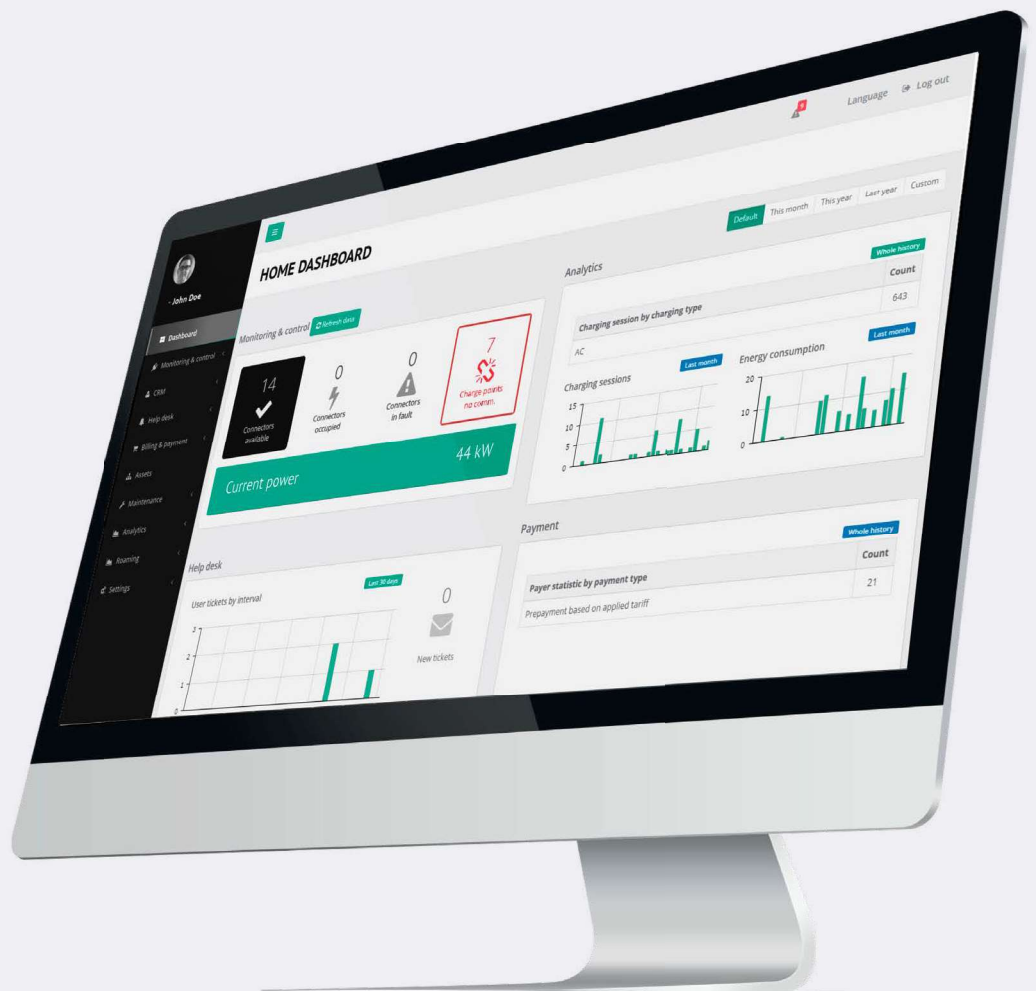
ENTERPRISE E-MOBILITY SOFTWARE SUITE FOR EV CHARGING OPERATORS AND SERVICE PROVIDERS

CHARGING INFRASTRUCTURE CONTROL

The system's near-automated performance optimises the operation of your charging network, helping you reduce your costs and improve the satisfaction of your users.

INFRASTRUCTURE MONITORING & ANALYTICS

Plug&Play connection of OCPP compliant charging stations gives you full control over your equipment. The system can manage large amounts of real-time data and gives you a quick drill-down access to any problematic unit.





Etrel is our preferred supplier for one of our most innovative business segments – e-mobility. Their high-quality EV charging solutions and outstanding support help us bring a compelling business case to the market, maintaining our status as the leading provider in the region. Together with affiliated charging infrastructure owners using our white-label Ocean platform, we are proud to provide a complete public EV charging service to a rapidly increasing number of domestic and foreign EV drivers.



Dino Novosel

*Strategy and Business Development Sector
Croatian Telekom,
member of Deutsche Telekom AG Group*

**SIMPLE
MANAGEMENT OF
EV USERS**

INTEGRATED CRM

**USAGE STATISTICS
AND REPORTS**

**ALL BILLING DATA
IN ONE PLACE**

OPERATOR ACCESS MANAGEMENT

You can provide your staff or external business partners with online access to parts of your system, either to divide daily operation tasks or share specific charging data (e.g. with charging station owners).

MESSAGING & REPORTS

Get automatic summarised or detailed reports for any chosen period or notifications on special events directly in your inbox..

ASSET MANAGEMENT

Keep all equipment related data in one place and easily accessible. Add documentation to each charger to keep track over your assets and simplify maintenance.

MAINTENANCE SUPPORT

Based on problems reported by the users, new maintenance tasks are easily created and managed. You can also maintain all firmware versions inside the system to control how and when to update your charging stations on the field.

**PROVISION OF EV
CHARGING SERVICE**

Etrel Ocean gives you a tool to manage the entire user journey: from registration of subscribers or Pay-As-You-Go users to finding available chargers, booking a charging spot, and completing the payment.

CUSTOMER RELATIONSHIP MANAGEMENT

Manage your users, identifications, contracts, payers, and invoices in one place. New

users can register automatically through one of the end user apps and receive instant access to your charging stations.

CHARGING TARIFFS CONFIGURATOR

Set prices of charging based on more than 15 different criteria to offer tailored charging tariffs or simply define your Pay-As-You-Go charging rates.

BILLING ENGINE AND INVOICING

Ocean's billing engine processes all recorded charging sessions and allows export of billing data to your accounting system as well as import of invoices to be sent back to the users.

PAYMENT TYPES

Your customers can choose from a variety of payment types, such as online credit card payment, purchase of prepaid cards or vouchers, or contract-based postpayment for subscribers.

CONNECTIVITY

Etrel Ocean is using an open approach to connection with other systems:

- It supports main European roaming platforms (e.g. Hsubject, eClearing, and others)
- Each module of the system can be accessed over API to provide data for your external or legacy systems
- You control access to any part of your system by assigning specific roles and rights, creating a network of partners that will support your chosen business model.

MAP OF CHARGING STATIONS WITH LIVE STATUS

SEARCH AND BOOKING OF CHARGING SPOTS

OPTION OF AD HOC USE AND CREDIT CARD PAYMENT

UP-TO-DATE CHARGING INFORMATION

HELP DESK FOR USERS WITH REAL-TIME TICKETING

WHITE-LABEL APPS FOR END USERS UNDER YOUR BRAND

Your tailored customer zone includes a native smartphone app for Android and iOS and a responsive design web app which simplify the use of EV charging services you offer.

ANDROID AND IOS SMARTPHONE APPS

With your customised app, your users can find, book, and unlock suitable chargers for their vehicle, as well as pay for charging. All relevant infrastructure data

and prices managed by your back-end operators is instantly displayed in the app.

RESPONSIVE DESIGN WEB APP

Functionalities of the mobile app can be replicated in a responsive web portal, which offers an additional channel for your clients who prefer to use their favourite online browser.

QUICK REGISTRATION AND PAY-AS-YOU-GO USE

New users can register on the spot and start using your system right away, even without a prior contract for payable locations.

